

PATIENT PARTICIPATION GROUP  
CHEVIOT PRIMARY CARE CENTRE

A meeting was held on Tuesday 21 February 2017, 4pm at Cheviot Medical Centre.

PRESENT: Sue Wade, Mike Allport, Christine Short, Jan Clucas, Pauline Withey, Rosanna Reed (Chair), Teresa Culbertson, Caroline Douglas (Practice Manager).

RR welcomed Pauline Withey to the meeting as a new member. RR then introduced Caroline Douglas, who was giving us an update on Surgery business over the past few months.

The Surgery website is currently being updated. The members were asked to go onto the website, and let CD have any comments. The Dragon software is now being used – this is a voice dictation system, which is being partially funded, it is hoped this will increase the information on patients records. A first audit has been carried out, this will be repeated to see what the effect it has on quantity of information on the system. GPs can now dictate their letters directly, thereby saving time and staff work. Flu jabs – there seems to be little or no impact on surgery from patients having their flu jabs elsewhere. Bowel Screening – Debra Dalglish of Cancer UK came to talk at one of the clinical meetings and gave us more information. It was suggested she come and speak to PPG – June? The last GP Registrar has left – Amal - the next one arrives in August. Television – the plan is to change companies, as Life channel do not seem to be able to support this television. The next Primary Care meeting is Tuesday 21 March 2017 (RR or SW will attend). JC asked CD about certain referrals – the doctor refers, but another panel dismisses referral – CD said there was a pathway, but she would look into this further. SW asked about extended surgery hours – the one evening surgery every 2 weeks seems to cover the present need. Minor injuries – the funding has ceased, but surgery still willing to take patients if they require assistance. CD asked for any newsletter articles/input for April. CD was thanked for her update and left at 4.35pm.

APOLOGIES – Lorna Moore (RR reported she had an email from LM, saying she was not able to return at the moment)

MINUTES – of meeting of 18 Oct 2016 were read, agreed and signed.

MATTERS ARISING – SW did not go to Nn Locality Meeting postponed to 15 Dec 2016, as she was unwell.

6. The Minor Injuries funding was discussed, SW read out email received from Graham Syers (Northumberland CCG Locality Director), and it was agreed to write follow up letter which again points out the rural nature and difficulties of travel.

7. Rothbury Hospital Consultation on Closure - after discussion, it was agreed to complete survey individually.

8. RR reported she had received letter from Alison Lloyd-Harris re the 2017 Glendale Festival to be held on Sunday 23 July in Wooler High Street. It was agreed that we would man a similar stall as last year – RR would speak to Chris James at Glendale Surgery to see if they would like to join in as they did last year. Suggestions were Quiz Sheet (answers found on the stall), representation from Coeliac Group (PW offered) plus usual resources for people to look at and discuss. TC to speak to Geoff Bullock of Doctors Fund to see if any funding could be found – MA to cost banner. Leaflets to hand out on day. Items for next meeting – Glendale Stall, website review, Minor injury update, Debra Dalglish from Cancer UK

9. DATE OF NEXT MEETING -Tuesday 20<sup>th</sup> June 2017 (please note change of date from date discussed in meeting)